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# **Small Firm Growth**

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## **Small Firm Growth**

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#### Abstract

We review and discuss the literature on small firm growth with an intention to provide a useful vantage point for new research studies regarding this important phenomenon. We first discuss conceptual and methodological issues that represent critical choices for those who research growth and which make it challenging to compare results from previous studies. The substantial review of past research is organized into four sections representing two smaller and two larger literatures. The first of the latter focuses on internal and external drivers of small firm growth. Here we find that much has been learnt and that many valuable generalizations can be made. However, we also conclude that more research of the same kind is unlikely to yield much. While interactive and non-linear effects may be worth pursuing it is unlikely that any new and important growth drivers or strong, linear main effects would be found. The second 'large' literature deals with organizational life cycles or stages of development. While deservedly criticized for unwarranted determinism and weak empirics this type of approach addresses problems of high practical and also theoretical relevance, and should not be shunned by researchers. We argue that with a change in the fundamental assumptions and improved empirical design, research on the organizational and managerial consequences of growth is an important line of inquiry. With this, we overlap with one of the 'smaller' literatures, namely studies focusing on the effects of growth. We argue that studies too often assume that growth equals success. We advocate instead the use of growth as an intermediary variable that influences more fundamental goals in ways that should be carefully examined rather than assumed. The second 'small' literature distinguishes between different modes or forms of growth, including, e.g., organic versus acquisitionbased growth, and international expansion. We note that modes of growth are an important topic that has been under studied in the growth literature, whereas in other branches of research aspects of it may have been studied intensely, but not primarily from a growth perspective. In the final section we elaborate on ways forward for research on small firm growth. We point at rich opportunities for researchers who look beyond drivers of growth, where growth is viewed as a homogenous phenomenon assumed to unambiguously reflect success, and instead focus on growth as a process and a multi-dimensional phenomenon, as well as on how growth relates to more fundamental outcomes.

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In the last decades, a large number of studies which focus on business growth have been published, with an increasing interest in small firms. As pointed out by previous reviews (Ardishvili et al., 1998; Coad, 2007; Delmar, 1997; Gilbert et al., 2006; Storey, 1994; Wiklund, 1998), dozens upon dozens of empirical research studies on this topic can be compiled. These studies represent a variety of academic specialty areas, including entrepreneurship, strategy, organizational theory, and industrial economics. Table 1.1 below lists some of the most cited studies on business growth, highlighting the fact that most studies on business growth are based on small and medium-sized firms. This collection of studies also illustrates the variety of perspectives and approaches applied to the study of growth.

Despite the fact that a large number of studies on small firm growth have been conducted, knowledge about the phenomenon is far from complete. The review authors just mentioned typically complain that a coherent picture is not easy to distil from the material. This is likely due to differences in theoretical and epistemological perspectives and interpretations; operationalizations; empirical contexts; modeling and analysis approaches, as well as the inherent complexity and heterogeneity Table 1.1. Journal publications containing the search term 'business growth' in the title (apparently incl. keywords), cited more than 50 times according to Harzing's Publish or Perish (as of July 2009).

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Introduction

Author(s)	Title of	No. of	Type of		How is growth	Main findings
(year)	publication	citations	publication	Type of study	measured?	regarding growth
Churchill	The five stages	787	Harvard	Questionnaire	Composite of value	Five stages of
and Lewis	of small		Business	to owners	added (sales less	development
(1983)	business		Review	and	external purchases),	(existence, survival,
	$\operatorname{growth}$			managers of	geographical	success disengagement
				$\operatorname{small}$	diversity, and	or growth, take-off,
				businesses,	$\operatorname{complexity}$	resource maturity);
				83 responses	(number of product	financial, personnel,
					lines sold, extent to	systems, and business
					which different	resources as most
					technologies are	important company
					involved in the	factors for growth; and
					products and	the owner's goals.

(existence, survival,	success disengagement	or growth, take-off,	resource maturity);	financial, personnel,	systems, and business	resources as most	important company	factors for growth; and	the owner's goals,	operational abilities,	managerial abilities,	and strategic abilities	as the most important	person-related factors	Male and female	entrepreneurs seem	equally likely to desire	business growth;	females are more likely	to establish maximum	business thresholds	and more concerned	about the risks	associated with	fast-paced growth	(Continued)
external purchases),	geographical	diversity, and	complexity	(number of product	lines sold, extent to	which different	technologies are	involved in the	products and	processes that	produce them, and	the rate of change	in these	technologies)	Entrepreneur's growth	decision and	desired pace of	expansion								
to owners and	managers of	small	businesses,	83 responses											Personal	interviews	with 229	small	business	owners in	Canada					
Review															Journal of	Business	Venturing									
															180											
or sman business	$\operatorname{growth}$														Does one size	fit all?	Exploring	$_{\mathrm{the}}$	relationship	between the	attitudes	toward	$\operatorname{growth},$	gender, and	business size	
and Lewis (1983)															Cliff (1998)											

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Table 1.1.(Continued)

Main findings regarding growth	Small business is forced to pass through three critical phases of growth or else will die. Phase 1: direct supervision stage; phase 2: supervised supervision stage; and phase 3: indirect control stage	The volatility and dispersion of business growth rates are considerably greater for privately held firms than for publicly traded firms. Volatility and dispersion decline sharply among privately held and increase sharply among publicly traded firms in the studied period (1976–2001)
How is growth measured?	Increase in personnel, increase in sales, and improved profitability	Employment growth rate
Type of study	No empirical data	Employs COM- PUSTAT and the Longitudinal Business Database (LBD), which contains annual observations on employment and payroll for all firms in the private sector in the US
Type of publication	Business Horizons	NBER Macroe- conomics Annual
No. of citations	123	84
Title of publication	Critical stages of SME growth: when they occur and how to survive them	Volatility and dispersion in business growth rates: publicly traded versus privately held firms
Author(s) (year)	Steinmetz (1969)	Davis et al. (1996a)

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(Continued)

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## 4 Introduction

 Table 1.1.
 (Continued)

Title of publication     Type of study     Town segment?       Nhat do they     76     Entrepreneurship     Three     Attitude toward     No       Nhat do they     76     Entrepreneurship     Three     Attitude toward     No       About growth?     76     Entrepreneurship     Three     Attitude toward     No       An expectancy-     Practice     phone     dependent     growth as       An expectancy-     Practice     phone     dependent     whether a 100%       An expectancy-     Practice     phone     dependent     whether a 100%       An expectancy-     Practice     phone     dependent     studies over       An expectancy-     Practice     phone     dependent     whether a 100%       An expectancy-     Practice     phone     dependent     studies over       An expectancy-     Practice     phone     dependent     studies over       An expectancy     Practice     phone     studies over     messative       An expectancy     Practice     phone     terrease in the     studies over       and small     Practice     Practice     period; 1,248     period; 1,248       Practice     Practice     Practice     period; 1,248     period; 1,248       <	Title of publication     Type of study     Town and feel     Theory     Three     Attitude toward     No       What do they     76     Entrepreneurship     Three     Attitude toward     No       Ant experiancy     Factice     phone     dependent     areasured?     No       An experiancy     Practice     phone     dependent variable:     number in the       An experiancy     Practice     phone     dependent variable:     number in the       An experiancy     Practice     phone     dependent variable:     number in the       An experiancy     Practice     phone     dependent variable:     number in the       An experiancy     Practice     phone     dependent variable:     number in the       An experime     Theory     positive or negative     seton-year     number in the       Brown     Product     Thrower and     Sh     Sh     sease as mainly       Brown     Thoop     Sumal Business     Product     Thrower and     Sh       and small     Economics     Development     employment     Sh       and small     Brown     Survey with     seases     seases     sease       and small     Companies     Brown     I.374 in     sease     comployment    <	Author(s)		No of	fo ent		How is growth	Main findinge
What do they think and feel       76       Entrepreneurship Theory       Theory independent       Attitude toward strudies over       No         An out growth?       Theory       independent       growth as whether a 100%       Monte       Appendent       growth as whether a 100%       No         An out growth?       An expectancy- value approach       Practice       phone       dependent       growth as whether a 100%       No         An out growth       Cases       period; 1,248       years time would be seen as mainly       No         An out anagers?       Cases       period; 1,248       years time would be seen as mainly       Su         An out and and       Theory and and       No       Cases       positive or negative       Su         An out and and       The strategies of       Conomics       Development       Product       Su         An out fish       comparison of       Threover and       Su       Su       Su         An out fish       comparison of       Threover and       Su       Su       Su         An out fish       comparison of       Co       Co       Su       Su       Su         An out fish       comparison of       Threover and       Su       Su       Su       Su         A	What do they think and feel       76       Entrepreneurship Theory       Theory       Independent independent       Attitude toward       No         An expectancy- value approach       Theory       independent       growth as the approach       An expectance       No         An expectancy- value approach       Fractice       phone       dependent variable:       independent       growth as         An expectancy- value approach       Fractice       phone       dependent variable:       independent       dependent variable:       independent       accounts       whether a 100%       State         An expectancy       Fractice       phone       cases       period; 1,248       years time would       State         growth       Fractice       Development       cases       positive or negative       State         growth       Throwation       79       Shall Business       Product       Throwariad       State         a comparison of the strategies of the strategie	(year)	Title of publication	citations	publication	Type of study	measured?	regarding growth
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value approach to small business attrides toward business managers' attrides toward growth Product innovation areas growth Product innovation areas area mainly positive or negative positive or negative positive or negative positive or negative positive or negative positive or negative positive or negative business growth a companies and small business growth: a companies and frish companies and frish companies	value äpproach to small busines to small busines to small busines attrives attrives growth Product innovation and small product innovation and small product innovation and small product innovation and small product innovation and small product innovation and small product innovation attrive or negative period; 1,248 period; 1,348 period; 1,488 period;	(2003)	about growth? An expectancy-		Practice	phone interview	dependent variable: whether a 100%	than the possibility of personal economic gain
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			collaboration				turnover; % change	employment and
							in profitability per	turnover growth;
local suppliers has strong positive relationship with	local stron relat						employee	collaboration with
strong positive relationship with	stror relat							local suppliers has
								strong positive relationship with

					5
	Main findings regarding growth	growth in profitability; and little evidence of impact of government-backed providers of business advice on performance		Business age (younger firms grow more); beginning size (smaller firms grow more), independence of ownership; and type of business activities (industrial sectors), and legal form most important factors related to growth	The majority of high-growth family firms prepared written plans; shared information with employees; focused on high quality producing
	How is growth measured?		Growth in firms and employment in information- intensive businesses	Total employment growth	Growth in sales
Lable 1.1. (Continued)	Type of study			Census of all businesses with 20+ employees in Sweden in 1996; annual data for 1987–1996 (11,196 companies)	65 fast-growth family firms from a sample of winners of the Ernst & Young Ehtrepreneur of the Year Program in the US
l'able l	Type of publication		Regional Studies	Journal of Small Business Management	Journal of Small Business Management
	No. of citations		66	64	61
	Title of publication		Small firms, business services growth, and regional development in the UK	Empirical analysis of growth factors using Swedish data	Strategic and business planning practices of fast growth family firms
	$\frac{\text{Author}(s)}{(\text{year})}$		Keeble et al. (1991)	Davidsson et al. (2002b)	Upton et al. (2001)

 Table 1.1.
 (Continued)

(Continued)

### 6 Introduction

			Table 1	Table 1.1. (Continued)		
Author(s) (year)	Title of publication	No. of citations	Type of publication	Type of study	How is growth measured?	Main findings regarding growth
Roper (1999)	Modeling small firm growth and profitability	5 <u>.</u>	Small Business Economics	Competitive Analysis Model (CAM) Project database of 785 small firms in Northern Ireland	Turnover growth rates	Firms' turnover growth and return on assets are only weakly related in the short term, above-average growth rates are therefore no guarantor of high profitability; small firm performance is shown to strongly depend on strategic choice, with turnover growth being particularly strategy dependent
Donckels and Lam- brecht (1995)	Networks and small business growth: an explanatory model	53	Small Business Economics	Phone interviews with 900 Belgian entrepreneurs	Dichotomous variable (growth/no growth)	Contacts with national and international entrepreneurs found to be the most important network determinant for growth
Weinzimmer (1997)	Top management team correlates of organizational growth in a small business context: a comparative study	20	Journal of Small Business Management	Comparative partial correlation analysis on samples of 74 small firms and 114 large firms	Sales growth rates, standardized for size	Functional heterogeneity of the top management team positively related to growth in small firms; TMT size is positively related to small firm growth;

of the phenomenon itself. Thus, not only a superficial but also a rather deep reading of the extant literature easily leaves the reader confused and wondering. It seems that merely adding more studies will not solve this problem. Instead, a conceptual and empirical reorientation is likely to be needed in order to advance this area of research. Therefore, we comprehensively review the empirical literature on small firm growth in an effort to not only highlight and integrate what is known about this phenomenon but more importantly to take stock of what past experiences of researching this area implies for how the phenomenon can or should be studied in future research.

Thus, this survey has two purposes. The first is to review the extant empirical literature on small firm growth. Our review will focus on small and medium-sized firms (SMEs). This is a relevant empirical context as in most national economies SMEs make up more than 95% of the firm population and account for 60-70% of employment (OECD, 2004). Further, it is obviously through growth that small firms become large organizations. Yet, theories and models developed for large firms do not necessarily apply to SMEs. Small firms have been found, for instance, to differ in their competitive behavior from large firms, which has important implications for their performance and growth (Brouthers and Nakos, 2004; Chen and Hambrick, 1995; Moen, 1999). Coad (2007) investigated the differences in growth of small and large firms and found that the growth of small firms appears to be marked by a negative autocorrelation which becomes very strong for the fastest growing small firms. He attributes this to a more erratic nature of growth for small firms, while larger firms appear to have smoother growth patterns, with positive — albeit small — autocorrelation of one year's growth to the next.

Our review is based on a large number of studies of small firm growth, published not only in leading management journals but also in books, monographs, and other less accessible outlets. This is for two reasons. First, academics in all countries do not operate under the same incentive system. Therefore, important studies from outside North America do not necessarily appear in the 'usual suspects' set of journals. Secondly, otherwise marginal, 'non-standard' studies may point at important new avenues for the development of research on

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#### 8 Introduction

small firm growth. Thus, our review will be more comprehensive than that of predecessors which are typically based on studies published in a limited number of management journals.

The second purpose is to suggest a framework for integrating our knowledge on small firm growth to guide future research. This latter aim is particularly important because many previous reviews tend to see 'the glass half empty', emphasizing problems and shortcomings rather than suggesting concrete opportunities for future research. In particular, we will emphasize (a) using growth as an intermediary variable rather than the ultimate, dependent variable; and (b) paying more attention to different *modes* of growth. This entails considering differential antecedents as well as inter-relationships among growth modes, and disparate effects of different forms of growth.

From our review of the extant literature on small firm growth we have identified a number of key themes which we present. For each theme, we highlight points of convergence and divergence. This discussion will show not only the complexity and fragmentation of the phenomenon, but also the considerable body of generalizable knowledge about small firm growth that now exists. The key themes are the conceptualization of small firm growth; assessing small firm growth; factors driving or hindering growth; modes of growth (such as organic growth versus acquisitions); growth stages and transitions; and the effects of small firm growth. Thus, this monograph is organized as follows. After first discussing the nature of the phenomenon of small firm growth and its relation to entrepreneurship we move on to how growth can best be assessed. A major section, comprising several sub-sections, is devoted to findings on factors that contribute to or hinder firm growth. Following this we offer a section on how small firms grow, if and when they grow at all. In particular, we discuss organic growth versus acquisitions; growth through networking and alliances, and international expansion. The next topic we treat is 'growth stages and transitions.' This has overlaps with several of the issues dealt with in other sections but as it represents a relatively separate stream in the literature we keep it as such. Before concluding, we also treat the effects of growth in terms of profitability and job creation. We choose to focus on these two aspects as they arguably represent the most important outcomes on the firm

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and societal levels, respectively. Then, by integrating what researchers have learnt so far with issues that have been overlooked we propose a framework for guiding future research and furthering management theory and practice (and, hence, education) on small firm growth.

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